

Office Depot Transforms Customer Experience by Launching Industry-Leading ‘15-Minute Pickup Promise’

September 8, 2025

Stores nationwide now providing in-store and curbside pickup service for online and mobile orders in 15 minutes, or get \$15 off your next qualifying purchase

BOCA RATON, Fla.--(BUSINESS WIRE)--Sep. 8, 2025-- Office Depot, an operating company of The ODP Corporation (NASDAQ: ODP) and a leading omnichannel retailer dedicated to helping small business, home office, and education customers live more productive and organized lives, today announced the launch of its “15-Minute Pickup Promise,” now available at Office Depot and OfficeMax stores nationwide.

With this accelerated guarantee, customers can pick up qualifying online or mobile orders in-store or curbside in just 15 minutes—far outpacing its competitors. To use the service, simply place a qualifying order at officedepot.com or via the Office Depot [mobile app](#) and select “In-Store or Curbside* Pickup” at least one hour before closing. If your order isn’t ready in 15 minutes, you’ll receive a \$15 coupon for your next qualifying purchase within 72 hours. Visit officedepot.com/pickup for complete details.

“At Office Depot, we’re committed to providing the fastest and easiest shopping experience in the nation for our customers, whether they’re wrapping up back-to-school lists or running their own small business,” said Kevin Moffitt, president of Office Depot. “Our 15-Minute Pickup Promise is designed to deliver convenience and peace of mind so that customers can get what they need—when they need it—and focus on what matters most.”

In addition to the in-store and curbside pickup, Office Depot also offers a variety of other fast and convenient shopping and fulfillment services, including:

- **Buy now, pay later with PayPal** on qualifying online purchases by selecting PayPal at checkout on officedepot.com.
- **Same-Day Delivery:** Qualifying orders placed before 5 p.m. local time are available for same-day delivery for just \$4.99. Visit officedepot.com/samedaydelivery to learn more.
- **Same-Day Printing Services:** Select print & copy services are available for [same-day pickup](#) if same-day is requested and the order is placed before 2:00 p.m. local time.

For more savings and convenience, join the FREE [Office Depot® OfficeMax® Rewards program](#). For store hours and curbside availability, visit officedepot.com/storelocator.

*Curbside pickup is available in most stores.

About The ODP Corporation

The ODP Corporation (NASDAQ:ODP) is a leading provider of products, services, and technology solutions through an integrated business-to-business (B2B) distribution platform and omnichannel presence, which includes world-class supply chain and distribution operations, dedicated sales professionals, online presence and a network of Office Depot and OfficeMax retail stores. Through its operating companies ODP Business Solutions, LLC; Office Depot, LLC; and Veyer, LLC, The ODP Corporation empowers every business, professional, and consumer to achieve more every day. For more information, visit theodpcorp.com.

About Office Depot

Office Depot, LLC, an operating company of The ODP Corporation, is a leading specialty retailer providing innovative products and services delivered through a fully integrated omnichannel platform of Office Depot and OfficeMax retail stores and an award-winning online presence, OfficeDepot.com, to support the productivity and organization of its small business, home office and education clients. Office Depot is committed to enabling its clients’ success, strengthening local communities and providing equal opportunities for all. For more information, visit officedepot.com, download the Office Depot app on your [iPhone](#) or [Android](#) and follow @officedepot on Facebook, Twitter, Instagram and TikTok.

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